

Digi Connect® IT helps to reduce production disruptions across multiple locations.

Challenge

A leading beverage distributor faced production disruptions across 15 regional branch locations due to outdated network operations. The current IT system operated with an increasing risk of downtime and required frequent on-site IT visits for repairs, negatively impacting the bottom line.

Solution

In their quest for network modernization, they chose <u>Digi's Connect® IT 16</u> to centrally manage routers, firewalls, servers, and all critical IT infrastructure across multiple locations, transitioning from a LAN to a WAN setup. <u>Digi Remote Manager®</u> (Digi RM) simplified configuration, enabling a seamless interface with all devices for streamlined troubleshooting, firmware updates, and management without the need for physical access.

Outcome

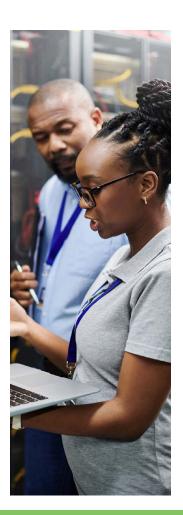
Digi's out-of-band console management solution continues to enhance network communications with increased efficiency, security, and reliability — reducing downtime and boosting overall operational performance. This network modernization initiative has resulted in annual cost savings of over \$15,000, primarily by reduction in site-to-site travel costs as IT teams were able to diagnose and resolve issues remotely.

"Console management isn't going away. Digi's out-of-band solutions continue to be reliable and effective, making them our go-to choice."

— Chris Mains, Director of IT, ABARTA Coca-Cola Beverages

Explore our <u>Console Server</u> solutions (>)





Digi LifeCycle Assurance: Enhanced Service and Support Now Included on Qualifying Devices

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