



# Optimizing Pump Operations for Reliable City-Wide Supply

Digi Connect® EZ 16 boosts efficiency and sets new standards for infrastructure.

## Challenge

A prominent Belgian water utility faced the critical challenge of ensuring secure and reliable operation of water pumps to maintain consistent water supply for the city. With an infrastructure dependent on precision and uptime, the company required a solution that could offer both robust performance and ease of management.

## Solution

The company chose [Digi Connect EZ 16](#), a versatile solution designed to meet high demands in industrial environments. Key features include:

- **Secure connectivity:** Built-in [Digi TrustFence®](#) ensures data communication between pumps and central systems is protected from unauthorized access.
- **Reliability:** Known for its robustness, the Digi Connect EZ 16 serial server manages critical water supply systems without interruption.
- **Ease of integration:** Compatibility with existing systems allows for seamless integration and minimal disruption in operations.

## Outcome

By implementing Digi Connect EZ 16, they have successfully enhanced the efficiency and security of water pump operations. The solution ensures a continuous and reliable water supply to the metropolitan area, meeting the high standards required for such a vital service. With the added benefit of [Digi Remote Manager®](#) working as a command center, all operations can be managed remotely.

This successful deployment demonstrated the capability of Digi Infrastructure Management solutions to work with their team to set new standards for future-proofing their operations.



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