



# Management of Amusement Park Lines Just Got Smarter

Digi Connect EZ seamlessly syncs attraction wait-time signs.

## Challenge

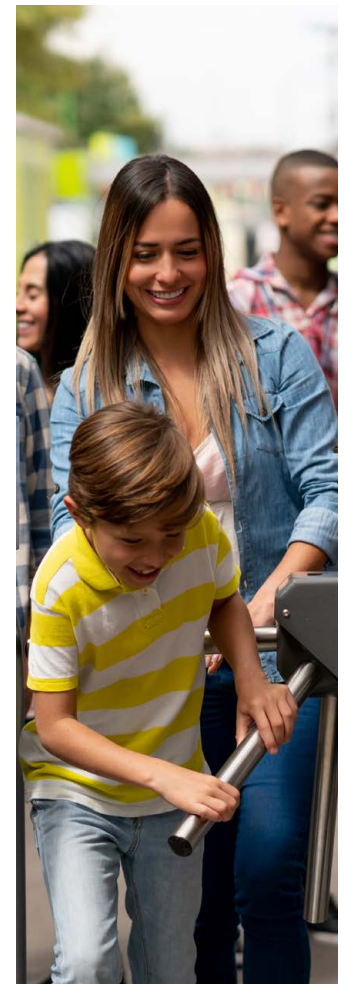
With over 58 million visitors per year, it was crucial that the largest amusement park in the world modernized its serial communication wait time signs. They needed a robust solution to move all the infrastructure to the cloud without visitors being affected by a disruption to the system.

## Solution

**Digi Connect® EZ** was configured to create a network and run a Linux kernel to act as an API. The solution eliminated the need for PC's by the attractions and allows wait time clocks across the United States, Tokyo, and Paris to be monitored remotely.

## Outcome

The cost-effective serial-over-IP based solution simplified wait time operations with less overhead, minimal tech support, and easy single-source access for a magically consistent guest experience.



Americans spend **37 billion hours** each year in queue lines. One poor queuing experience can make or break a transaction — or an amusement park.<sup>1</sup>

<sup>1</sup>Tsernov, Kirill. Qminder. *The Art of Queuing*.

Explore our [Serial Connectivity](#) solutions.

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