Identify and Fix Network Errors in Minutes

Remote out-of-band management solution pinpoints issues and reduces downtime.

Overview

To keep their business running smoothly, a major financial institution needed an innovative solution for safeguarding against any network outages that could cause downtime in multiple data centers.
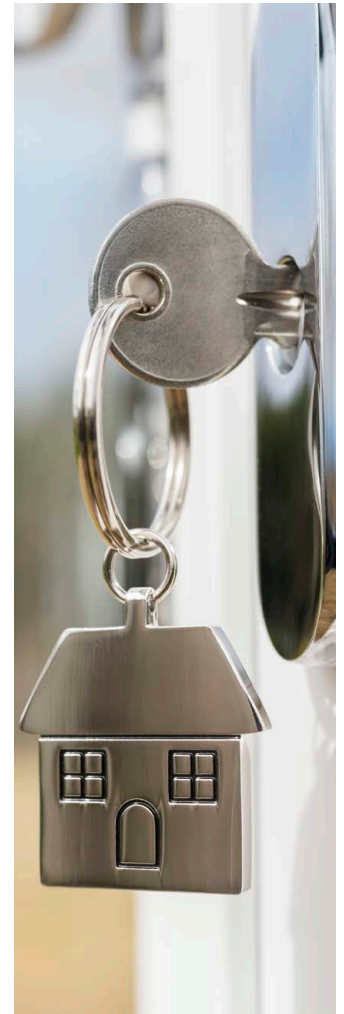
Challenges

- Supporting secure private cloud and scalable edge solutions requires 24/7 operation with constant oversight.
- Remediating connectivity disruptions quickly is paramount to seamless operations.
- These highly secured sites make physical access difficult out of normal business hours.

Solution

Digi Connect® IT centrally manages servers, firewalls, routers and other critical infrastructure and edge devices. With dual Ethernet, dual SFP+ and dual SIM support, the highly redundant design of Digi Connect IT ensures access to your network so you can quickly pinpoint, assess, and resolve issues without having to physically access the equipment or remote data center.

Result

Faster response times, reduced downtime, and better overall connectivity resulted in savings of over $11k compared to other solution providers.

Explore our Console Server solutions ⊙

Learn more about Digi LifeCycle Assurance, our comprehensive service and support commitment.