



Digi Remote Manager (Digi RM) Training

Configuration Manager, automations, reports, security, tips, tricks and more

Wireless projects can be complex, but they don't have to be painful. Digi Professional Services can help streamline your deployment, maintain your security posture and reduce the need for on-site visits by training your team on the [Digi Remote Manager®](#) platform and unlocking the full power of its capabilities.

- ✓ **Customizable:** Our team will work to understand your use case and need for Digi's devices and train your team on the features and capabilities that are most relevant. We will cover features and capabilities that you may not have found or be aware of that can benefit your business.
- ✓ **Flexible:** We can set up the training however it is most advantageous to your teams. Do you have a core team of deeply knowledgeable experts who need to learn the most advanced topics? Or a large team that needs the highlights and most common troubleshooting knowledge? The hours dedicated to training are split up into multiple sessions, as needed by your team.
- ✓ **Experienced:** Our team has years of experience using Digi's devices, having helped teams deploy hundreds of thousands of cellular routers. We know and understand the critical features to prevent downtime and maximize security, as well as the most common issues experienced by teams that use our devices just like yours. We will work to ensure your team has an understanding of how to mitigate those issues, and resolve them as rapidly and as easily as possible when they do occur.

Here are some examples of the different topics we can cover in training:

Configuration Manager and Automation

Digi RM's powerful feature set enables zero touch provisioning and ongoing configuration changes and firmware updates.

- Ensure your routers are running the latest, most secure versions of firmware
- Set global and site-specific settings to allow for zero-touch provisioning of your devices
- Make individual changes or complex work flows as simple as pressing a button

Security

The Digi RM platform provides several key features for ensuring that your devices are secure. Learn to leverage those features to mitigate your security risks:

- Hierarchical access control
- Single Sign-On / Multi Factor Authentication capabilities
- The most secure methods for connecting Digi devices to the Digi RM platform

Advanced topics

There are additional capabilities that the Digi RM platform supports that greatly increase remote management capabilities:

- Cellular utilization reports
- IntelliFlow®
- Remote console access to both Digi devices and devices connected to Digi devices (Connect IT and Connect EZ devices)
- API access to all capabilities of the platform

For more information, visit:

www.digi.com

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