



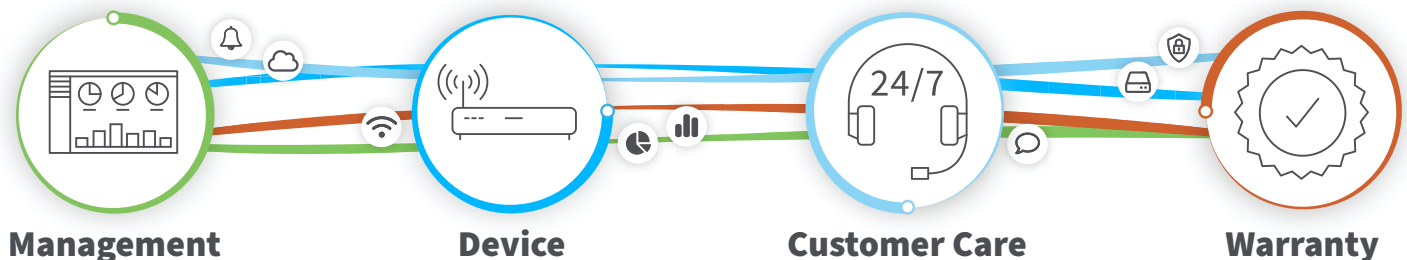
Digi 360: A Complete Solution



[Digi 360](#) combines the key requirements for successful IoT deployments into one comprehensive solution to leverage your technology investment.

COMPONENTS OF THE DIGI 360 SOLUTION

Integrates all the critical components of Digi's offering into a complete solution to enable the best customer experience, while reducing friction and unlocking ROI. **The new single-SKU model** simplifies offering selection and streamlines ordering.



MANAGEMENT

Digi Remote Manager®

Digi Remote Manager®, our network orchestration platform, provides complete visibility and control, with configuration, remote monitoring, automation, security and OTA software update capabilities.

FEATURES

- API access
- Configuration templates
- Scheduled automation
- Instant alerts
- Edge intelligence
- Access to our value-added services portfolio

DEVICE

Digi Cellular Devices

High-performance, purpose-built Digi devices, with integrated software, designed to meet the requirements of a wide range of enterprise, industrial, medical and transportation use cases.

FEATURES

- Configurable, scalable, easy-to-manage
- Industry-leading reliability
- Mobile and fixed wireless access
- Zero touch configuration
- Designed for long product lifecycles

CUSTOMER CARE

24x7 Support*

The support plan provides 24 x 7 x 365 support with 4-hour SLA for device and network troubleshooting to ensure customers can resolve issues quickly.

FEATURES

- 24 x 7 x 365 support
- Phone support
- Customer Success program available for mission-critical customer deployments
- On-demand, self-service support via knowledge base, videos, user documentation, and more

WARRANTY

Limited Lifetime Warranty

Device warranty covering the full length of the Digi 360 subscription, to help customers maximize their technology investment while limiting risk.

FEATURES

- Warranty for as long as you are an active subscriber

* Complete SLA details including support terms provided upon request.

