



# Connecting 240k+ Global Hotel Chain Operating Systems

Digi provides simple, secure and fast solutions.

## Challenge

In an industry where customer service is a top priority, inconsistent connections across a global hotel chain properties caused conflicting guest experiences. The global hotel brand strives to offer experiences and amenities consumers have come to expect for both leisure and business travel. Differences in technology and connectivity behind registration, check-in, housekeeping and more affected the brand's mission.

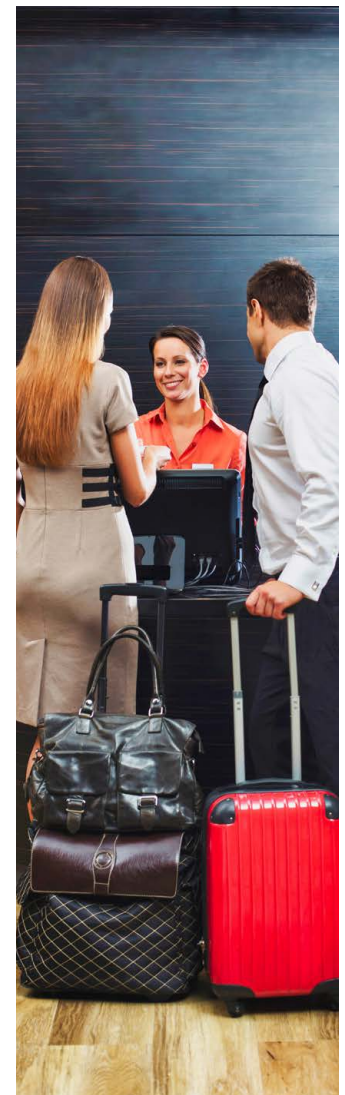
## Solution

Digi Edgeport® has connected 240,000 front desk monitors, card readers, printers, and room key allocating devices throughout the hotel chain's 280 U.S. locations with little to no downtime. Each hotel was able to use Edgeport's instant I/O expansion to support multiple improvements:

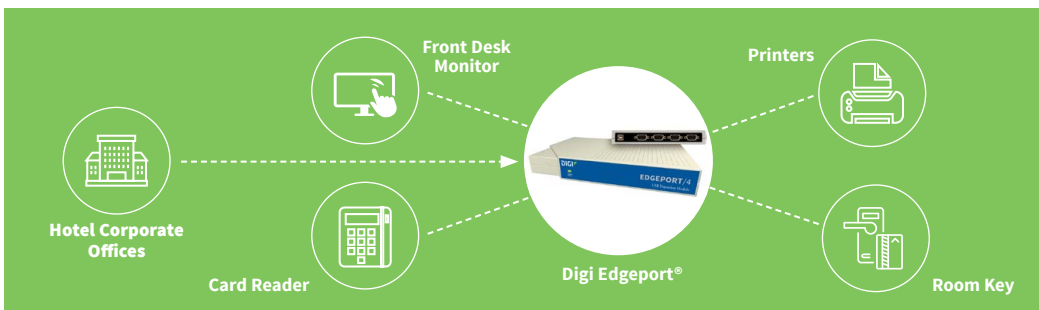
- Enabling fast credit card transactions during check-in and check-out
- Supporting quick and easy setup of scalable front-of-house systems
- Eliminating legacy computers from the floor to prevent physical security breaches

## Outcome

Now, each year over 20 million hotel guests are able to enjoy consistent and reliable transactions across all the hotel chain's properties. By standardizing deployments across every property, they reduce system support costs while increasing customer (and employee) satisfaction.



Learn more about [Digi Edgeport](#) →



For more information, visit:

[www.digi.com](http://www.digi.com)

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